



BUILDING BETTER TEAMS

TEAM LEADER SUPPORT

WHAT?

Team Leader Support provides an initial 10 hours of blended one-to-one coaching¹ & mentoring², delivered online or in-person.

WHY DO THIS?

You are a super-busy team leader and want flexible one-to-one support to help you explore what it is to build, lead, and develop teams. You also want implementation advice and on-call support.

WHO IS THIS FOR?

Team Leader Support is suitable for team leaders at any stage of their tenures.

HOW DOES IT WORK?

1 CHEMISTRY MEETING.

We'll offer 3 prospective coach/mentors for you (and they) to assess suitable fit. We will provide short bio notes, LinkedIn profile, and a 30 minute online "chemistry meeting". This is in addition to the 10-hours of support and is provided at no charge.

2 FRAMEWORK AGREEMENT & CODE OF CONDUCT.

We'll draw up and co-sign a document which sets out mutual expectations regarding commitment, confidentiality, process, and behaviours.

3 ONE-TO-ONE WORK:

Your coach will explore the **5-Element Team Effectiveness Framework** with you to identify where you might best focus your time together. He/she will also provide you with a digital copy of the **Team Effectiveness Workbook** as a key resource to draw on.

4 WORKPLACE ACTIONS:

Your coach will help you identify priority workplace actions, explore how you might approach implementation, and hold you to account for doing so. He/she will take you through an After Action Review process to identify any learning and determine next steps.

5 IMPACT ASSESSMENT:

We'll follow up after 4 weeks and 3 months to discuss the personal, team, and organisational impact that our partnership achieved. We'll also explore any further support you and/or your team needs.

¹**Coaching.** A thought-provoking and creative process designed to identify appropriate goals, develop enabling strategies, generate personal resource, and provide support and accountability to enable desired outcomes (Source: ICF).

²**Mentoring.** A learning relationship where an experienced colleague shares their knowledge, skills, and expertise to support the development of an inexperienced individual. It is a developmental conversation and experience-sharing partnership. (Source: EMCC).

WHEN & WHERE?

Team Leader Support can be offered anytime, online or in-person, subject to yours and your coach's agreement.



HOW DO I FIND OUT MORE AND ENROL?

Contact Dave Stewart at dave@freshairleadership.com or call/message him on 07776 153428.

www.freshairleadership.com

